



# TECHNICAL BULLETIN

## MY27 NORCO STORM 24 DISC BRAKE/SHIFTER ALIGNMENT

ID#: 022726

Feb 27, 2026

Dear valued Norco dealer,

Please take the time to review the information below regarding out of box brake and shifter alignment from the factory assembly process on the Storm 24 Disc model.

### Notice/issue:

There have been reports regarding the alignment of the rear brake and shifter set up from factory assembly that have caused concern during the build and sales processes.

### Resolution:

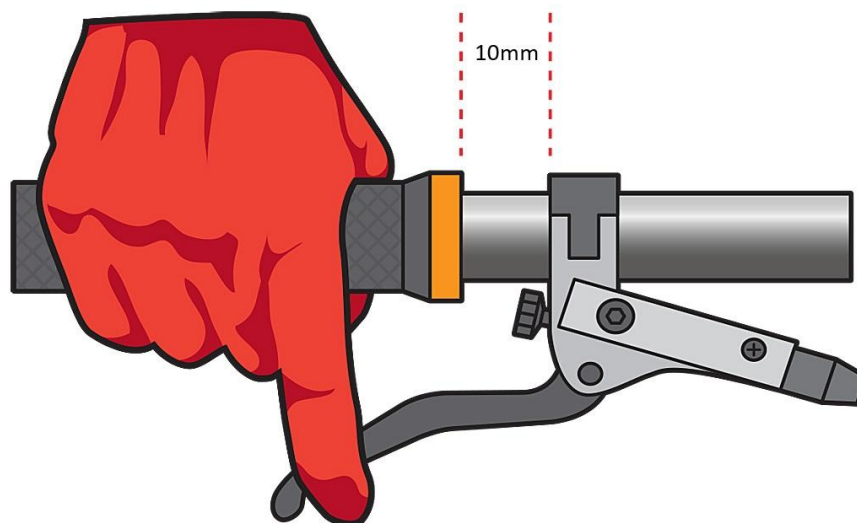
Norco has deemed that with a change in the brake lever alignment on the handlebar and some distance between the brake lever and shifter, that the components will work safely and efficiently as they were intended when spec was chosen.

The following pictures show the future updates to brake and shifter setup that will be done during factory assembly of the Storm 24 Disc moving forward.

Updated brake lever and shifter spacing at factory



Updated brake lever spacing on handlebar



**Part numbers and models:**

1214416410 - MY27 Norco Storm 24 Disc, Red

1214426410 - MY27 Norco Storm 24 Disc, Turquoise

If you have any questions, please feel to contact Norco Customer Service (1-800-663-8916) or Norco Rider Support [WARRANTY@NORCO.COM](mailto:WARRANTY@NORCO.COM).

We apologize for any inconvenience this may cause.

Thank you for your continued support,  
Norco Bicycles